

**European Medicines Verification System Information (EVI)
DE: Known Issue – Micro Batch Uploads**

11th June 2019

Dear all,

securPharm, the German medicines verification organisation, and its partner ACS have identified the the root cause for approximately 150.000 micro uploads per week. Some MAH try to upload a whole batch not in one transaction but in many smaller transactions. Sometimes we receive multiple uploads for one batch, where each upload contains less than 10 UI. On rare occasion we have seen even one UI per upload transaction.

This upload procedure generates a high additional traffic in the EU hub and in the national systems. If, for example a batch with 35.000 serial numbers is uploaded per single serial number, the number of actions to be processed in the EU Hub and the NMVS increases from 1 to 35.000. For that volume neither EU Hub nor NMVS are designed for. Standard procedure is to upload complete batches. And only if the number of packs per batch exceed 250.000 the upload should be done in multiple transaction.

Mitigation activities are started. In order to avoid side effects regarding the overall system performance, we are in contact with affected MAHs to stop this behaviour. Please refer from splitting a batch into to many smaller data packages!

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